Australian Government

Department of Health, Disability and Ageing

Ref No: MC25-022491

Mr Bob Buckley
Co-convenor
Autism Aspergers Advocacy Australia
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Dear Mr Buckley

Thank you for your correspondence of 21 November 2025 to the Minister for Health and Ageing and the Minister for Disability and the National Disability Insurance Scheme, the Hon Mark Butler MP, regarding the Westmead Hospital's One Stop Shop service for patients with profound disability. The Minister has asked me to reply.

Thank you for taking the time to share your positive views about how Westmead's One Stop Shop clinic makes access to healthcare easier for adults with a disability. The Australian Government is committed to improving access to health and hospital services so that all Australians receive appropriate health care when and where they need it.

The National Health Reform Agreement (NHRA) sets out the agreed financial and governance arrangements for the funding of public hospital services in Australia. The Australian Government provides significant funding through the NHRA to support states and territories with the costs of delivering public hospital services. The NHRA, however, recognises that state and territory governments are the system managers of their public hospital systems, responsible for the day-to-day administration their public hospitals.

Any decision to expand the One Stop Shop program to other hospitals in New South Wales or in other states and territories would be a matter for the respective state and territory Health Ministers. I note you have already contacted the New South Wales Minister for Health, the Hon Ryan Park MP.

Thank you again for your advocacy on behalf of Australians with profound disability.

Yours sincerely

Richard Percy
Director
Public Hospitals and Health Reform Division
Department of Health, Disability and Ageing
23 December 2025